

Information pursuant to Art. 13 of the General Data Protection Regulation

Name and contact details of the controller

Hettich Marketing- und Vertriebs GmbH n Co.
KG Vertrieb
Gerhard-Lüking-Straße 10
32602 Vlotho - Germany
Phone: +49 5733 7980
Email: info@de.hettich.com

Contact person for data protection

Data Protection Officer
Hettich Marketing- und Vertriebs GmbH n Co KG
Gerhard-Lüking-Straße 10
32602 Vlotho - Germany
Phone: +49 5223 77-0
E-mail: protection@de.hettich.com

Purposes for which the personal data are processed

General contact and/or specific requests from the form sender

Legal basis of the processing

We process the data collected via the contact form in accordance with Art. 6 para. 1 lit. b and f GDPR to process your specific request, for the purpose of contract fulfillment or to carry out pre-contractual measures.

Categories of recipients of personal data

Within Hettich Marketing- und Vertriebs GmbH n Co KG, those departments that need your data to fulfill our contractual and legal obligations will receive it. Processors employed by us (Art. 28 GDPR) may also receive data for these purposes. These are companies in the categories of credit services, IT services, logistics, printing services, telecommunications, debt collection, sales and marketing.

Other data recipients may be those bodies for which you have given us your consent to transfer data.

Transfer of personal data to a third country or an international organization and the legal basis for the transfer

Personal data is not transferred to a third country.

Duration of storage

Your data will be deleted after final processing of your request, provided that there are no legal retention periods to the contrary. If necessary, we will process and store your

personal data for the duration of our business relationship, which also includes, for example, the initiation and execution of a contract.

In addition, we are subject to various retention and documentation obligations, including those arising from the German Commercial Code (HGB). The retention and documentation periods specified there are generally six to ten years.

Provision of personal data

The provision of personal data is necessary for the processing of your request.

If the personal data is not provided, it may not be possible to process the request or only with difficulty.

Existence of automated decision-making including profiling

In principle, we do not use automated decision-making in accordance with Art. 22 GDPR to establish and conduct the business relationship. Should we use these procedures in individual cases, we will inform you of this separately if this is required by law.

Rights of data subjects

Every person affected by data processing has the following rights in particular under the General Data Protection Regulation (GDPR):

- a) Right to information about the personal data stored about you and its processing (Article 15 GDPR).
- b) Right to data rectification if your data is incorrect or incomplete (Article 16 GDPR).
- c) Right to erasure of the personal data stored about you if one of the conditions of Article 17 GDPR applies.
In addition to the exceptions listed in Article 17(3) GDPR, the right to erasure of personal data does not exist if erasure is not possible or only possible with disproportionate effort due to the special nature of the storage. In these cases, the restriction of processing pursuant to Article 18 GDPR takes the place of erasure.
- d) Right to restriction of data processing if the data has been processed unlawfully, the data is required for the establishment, exercise or defense of legal claims of the data subject or, in the event of an objection, it has not yet been determined whether the interests of the controller outweigh those of the data subject (Article 18 (1) (b), (c) and (d) GDPR)
If the accuracy of the personal data is disputed, there is a right to restriction of processing for the duration of the accuracy check.
- e) Right to object to certain data processing, provided that there is no overriding public interest in the processing that outweighs the interests of the data subject and there is no legal obligation to process the data (Article 21 GDPR).

Right of appeal

Every data subject has the right to lodge a complaint with the supervisory authority if they believe that their personal data is being processed unlawfully.

Information about your right to object in accordance with Art. 21 General Data Protection Regulation

1. Individual right of objection

You have the right to object, on grounds relating to your particular situation, to the processing of personal data concerning you which is based on Article 6(1)(f) of the GDPR (data processing on the basis of a balancing of interests); this also applies to profiling based on this provision within the meaning of Article 4(4) of the GDPR.

If you object, we will no longer process your personal data unless we can demonstrate compelling legitimate grounds for the processing which override your interests, rights and freedoms or the processing serves the establishment, exercise or defense of legal claims.

2. Right to object to the processing of data for direct marketing purposes

In individual cases, we process your personal data for direct marketing purposes. You have the right to object at any time to the processing of personal data concerning you for the purpose of such advertising; this also applies to profiling insofar as it is associated with such direct advertising.

If you object to processing for direct marketing purposes, we will no longer process your personal data for these purposes.

The objection can be made informally with the term "objection" stating your name and address and should be addressed to:

Hettich Marketing- und Vertriebs GmbH n Co KG
-Data Protection Officer-
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