



German quality you can trust

Hettich Australia warrants the original purchaser of Hettich hardware against manufacturing defects for as long as the original purchaser owns the product.

This lifetime warranty applies to all hinges, runners, slides, metal drawer systems and sliding and folding hardware sold by Hettich. This warranty is limited to consumers of our products who register their products via the warranty registration card or have proof of purchase.

Our goods come with guarantees that cannot be excluded under the Australian Consumer Law. You are entitled to a replacement or refund for a major failure and for compensation for any other reasonably foreseeable loss or damage. You are entitled to have goods repaired or replaced if the goods fail to be of acceptable quality and the failure does not amount to a major failure. The benefits provided to the purchaser under this warranty are in addition to any other rights or remedies you may have, as a consumer, under any other law which applies to our products.

Hettich will provide replacement products for the faulty hardware only and is limited to all hinges, runners, slides and metal drawer systems and sliding and folding hardware sold by Hettich. If the hardware is faulty, Hettich will send the original purchaser replacement hardware. **Hettich does not warrant products which have been incorrectly installed, exposed to loads in excess of specifications, abused or used for purposes other than that for which they are intended. Hettich will not be liable for any consequential or incidental damages resulting from or contributed to by the use, installation, performance or failure of our products.**

The warranty period for all other Hettich Australia supplied products is covered by the standard statutory requirement of 12 months warranty against manufacturing defects.

To make a claim, contact Hettich customer service on 1800 687 789 or email support@hettich.com.au where our customer service team will advise on the appropriate course of action, which is at Hettich's discretion, which may include, but is not limited to having the product made available to Hettich to inspect the hardware.

Hettich Australia
1 Herbert Place Smithfield NSW 2164
P: 1800 687 789



German quality you can trust

Technik für Möbel

